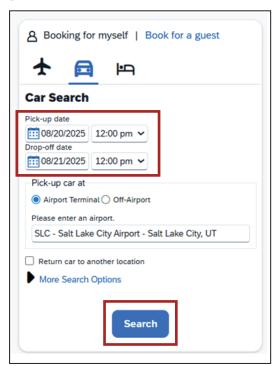


Booking an In-State rental car using Concur (Enterprise only)

Login to Concur, navigate to the booking tool, and select the **car** icon.

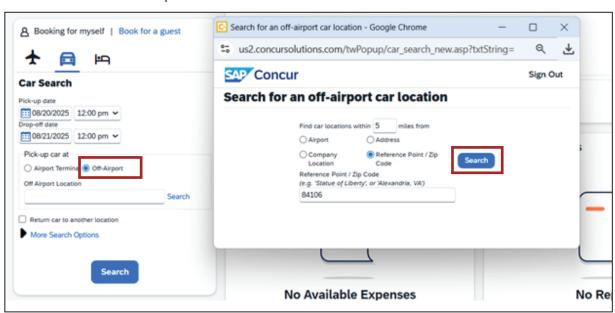
Pick up date and **drop-off date** are required. Adjust the time by selecting the drop-down list.

To select a pick up at the airport, leave the radio button selected and enter the airport code or name. Hit **Search** for results.

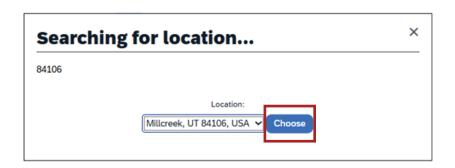


To select a non-airport location, select **Off-Airport**. Click inside the text search bar and a new screen will appear (ensure your pop up blockers are turned off). The search expands with new selections:

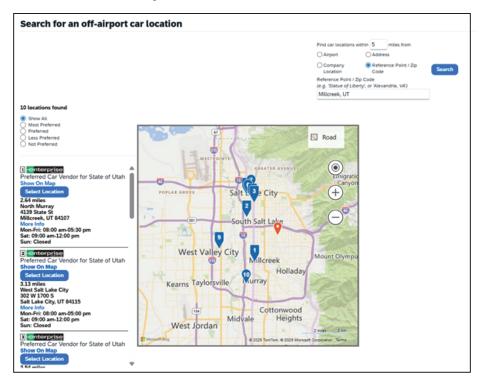
Enter the information required and then select **Search**.



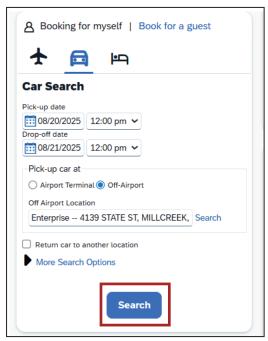
Confirm the zip code by selecting **Choose**:



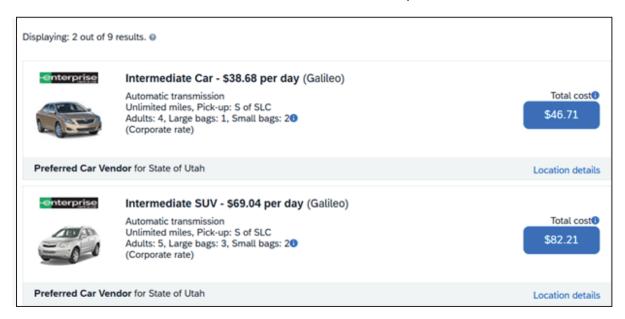
Select the best location based on your business needs:



You'll be returned to the main booking tool page and the location selected will be populated. Select **Search**:



Select the car and rate and be sure to select on cars that have preferred vendor status. This information is located near the bottom of the rental car quote.



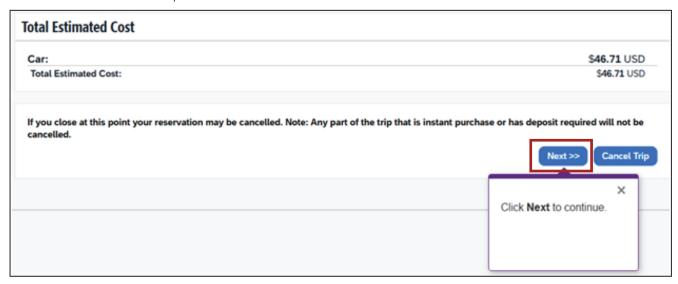
If you need to be picked up, please enter that information under **Provide Rental Car Preferences** in the comment section.

Provide Rental Car Preferences
Your preferences and comments will be passed to the rental car agency.
Comments (30 character max)
Pick up needed: address

Review the trip summary page and select **Reserve Car and Continue** or **Back** to edit or cancel the request.

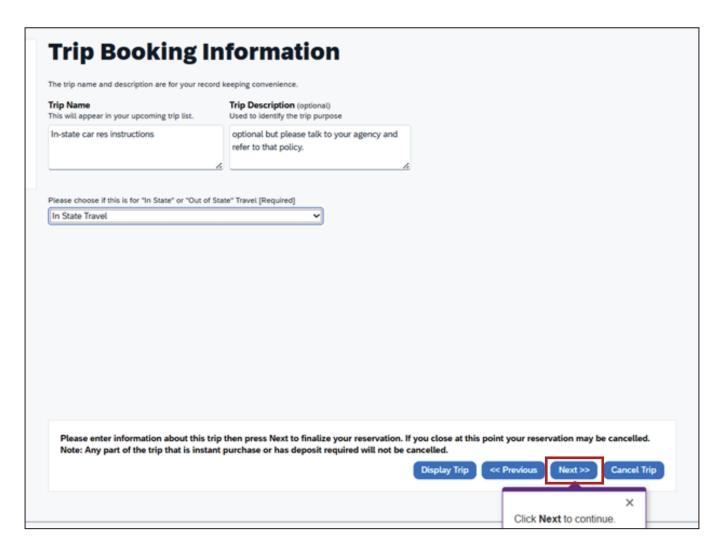


Review the information once again. Blue links allow you to edit your reservation. Once the information is verified, select **Next**.

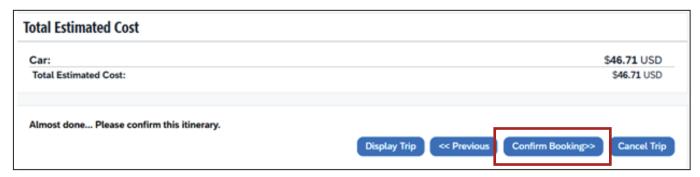


Enter a **Trip Name** (required). Trip Description is optional. Select 'In-State Travel' from the drop-down list.

Select **Next** to review your reservation.



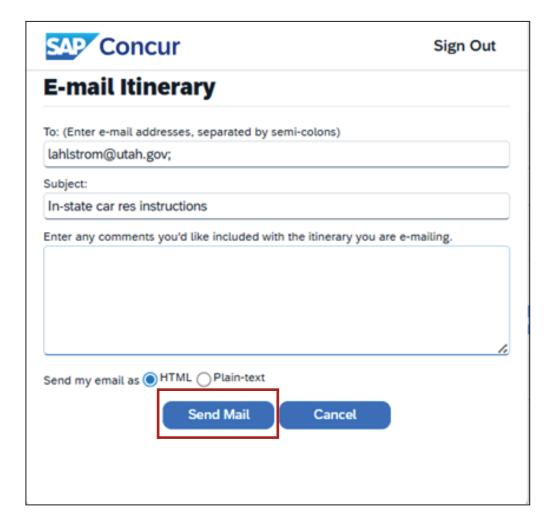
Select **Confirm Booking** to finalize your reservation.



To cancel or change your reservation, select **Return to Travel Center** and follow the prompts.

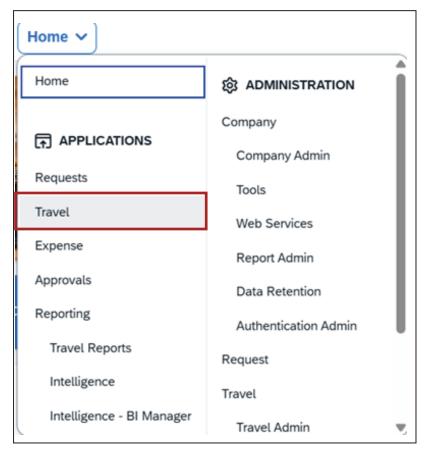


You can email your itinerary to additional email addresses (manager, budget approver, etc.) by selecting email itinerary. Enter additional email addresses in the text box and select **Send Mail**.

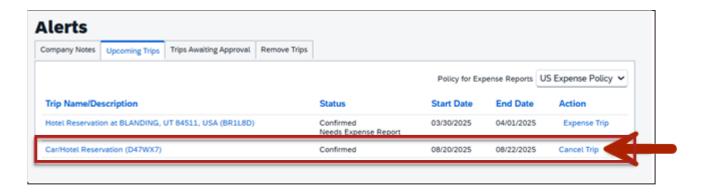


You can exit Concur or select any link to access other Concur features and tools.

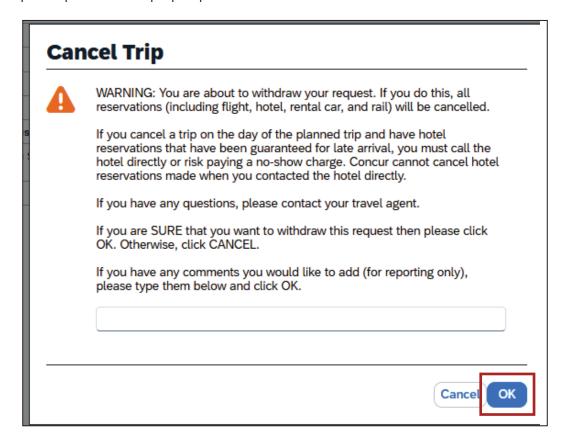
To cancel your reservation, login to Concur and navigate to **Travel** from the **Home** drop-down:



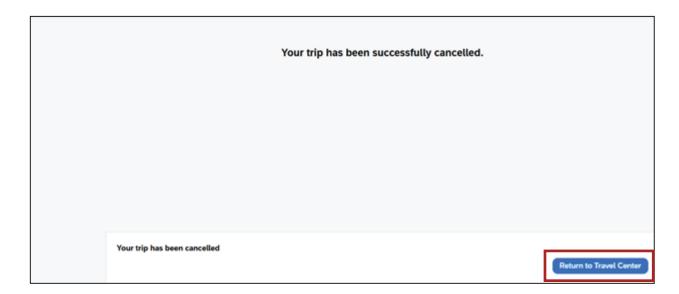
Locate your reservation and select Cancel Trip:



Follow the prompts on the pop-up screen and select **OK**:



A message will appear stating your trip reservation has been cancelled. Select **Return to Travel Center** or select any Concur link to return to the main page.



Additional information:

- In-state rental reservations are paid via direct bill. A total will show on the selection and confirmation screen, but no payment from the traveler is required to hold the reservation. Invoices for in-state rental cars are sent to an identified POC at your agency. They are responsible for processing the invoice to their payables team. Out of state rental cars need to be reserved and paid for with a personal credit card or a p-card.
- 2. As per Policy 10-10-A1, all rental cars must be approved in advance. Please note that your agency's policy may be more restrictive than the referenced policy. Pre-approval can be obtained by creating an in-state travel request within the Concur system but not required.
- 3. Travelers do not need to include the rental car on the reimbursement request.
- 4. Travelers will need to include any fuel reimbursement they paid for with their personal card.
- 5. The traveler will be responsible for reconciling the booking fee either on a stand alone report if there are no other expenses or reconcile with their reimbursement request that has company and employee reimbursements. The rental car itinerary sent to the traveler after they booked is the supporting documentation required.
- 6. Rental car itineraries and cancellations are sent to the traveler's preferred email on file.
- 7. To rent a fleet vehicle, please visit the Fleet website and make your reservation using their employee portal.